

**CLARIFICATIONS ON QUERIES RECEIVED AGAINST NOTIFICATION DATED 25<sup>TH</sup> AUGUST 2015 FOR SUBMISSION OF EOI FROM IT FIRMS FOR IMPLEMENTATION OF eKAUSHAL SYSTEM FOR DDU-GKY, MINISTRY OF RURAL DEVELOPMENT**

**File No. J-17060/125/2015-DDU-GKY (342920)**

Sr No	Clause No.	Clause	Query	Clarification
1.	Para 4 (I) Page-4,	<p>i) The Firm must be incorporated or registered in India under the Indian Companies Act, 1956/ 2013 and should have been in operation for at least 5 years as on 31<sup>st</sup> March 2015 in the space of software development, design and support.</p> <p>ii) Evidence Required -Memorandum of Association</p>	<p>Kindly allow firms registered under Limited Liability Partnership Act 2008 to participate in the bidding process.</p> <p>Memorandum &amp; Articles of Association is a huge document (around 50+ pages). Can we enclose a few pages in the hard copy response while the complete document can be enclosed in soft copy on CD. Please confirm if it is acceptable?</p>	<p>The Firm must be incorporated or registered in India under the Indian Companies Act, 1956/ 2013 OR Limited Liability Partnerships Act 2008 and should have been in operation for at least 5 years as on 31<sup>st</sup> March 2015 in the space of software development, design and support.</p> <p>No change in REOI terms.</p>
2.	Para 4 (III) Page-4	<p>Evidence Required -Undertaking from the Company Secretary or the Authorized Signatory.</p>	<p>In the large enterprises the Power of Attorney (PoA) is given to few vary senior officials. While for handling large number of Business Opportunities (Tenders, RFPs etc.) several specialized groups (e.g. SBUs) are involved where the formal PoA authorizes multiple Business Managers to be responsible for identified opportunities by issuing Letter of Authority (LoA) for specific Business Opportunity. Please confirm that such LoA is acceptable instead of PoA?</p>	<p>No change in REOI terms.</p>
3.	Page-6	<p>Due Date .....by 15.30 Hrs on 17th day of publishing of advertisement.</p>	<p>Please specify the date to avoid any misinterpretation.</p> <p>Also we would request you to extend the due date for another 1 week.</p>	<p>Please refer updates on website <a href="http://ddugky.gov.in/tenders">http://ddugky.gov.in/tenders</a>.</p> <p><b>Revised date of submission of EOI is 17<sup>th</sup> September 2015.</b></p>

4.	TOR Para 6.1 (5) Page-43	The eKaushal portal should be <b>web configurable</b> for each state.	Please provide more details on this requirement	Each state is required to have its own MIS system for monitoring DDU-GKY Program. However a state may use eKaushal System for that purpose. So, the eKaushal System should be capable of state specific configuration dynamically without any code level intervention. This requirement as well as integration requirement must be met through open API based design. Further details may be provided at the RFP stage as deemed necessary by MoRD.
5.	TOR Para 8.1 (2) Page-58	The proposed architecture should allow for common-off-the shelf (COTS) components based on a well-accepted industry standards.	Since department is allowing COTS implementation, then what is the need of SRS/FRS/SSD documentation	No change in REOI terms.
6.	TOR Para 5.1 (13) Page-39	eKSP shall provide 1 (one) resource per state for onsite handholding support for the eKaushal application during the implementation phase (pilot or national rollout) for at least 4 (four) weeks from start of implementation in that state	Mobilizing 1 (one) resource per state for at least 4 (four) weeks is not feasible for vendor as well as for department; hence request you to increase this timeline for at least 8 weeks.	No change in REOI terms.
7.	General		Whether department is expecting onsite development or hybrid development, please confirm?	The development will be completely the responsibility of the vendor subject to terms & conditions of the RFP to be issued to the shortlisted vendors.
8.	Para 4 (VI) Page - 5	The Firm should have a minimum turnover of Rs. 1.5 Crore averaged over the last three financial years as on 31 March 2015	Please increase the minimum turnover requirement criteria to at least 20 Cr to ensure quality and stable IT firm's participation	No change in REOI terms.
9.	Para 4 (IV) (Page-4)	The Firm should have a valid ISO (9001) certification for software design and development	Please add CMMi Level 5 as requirement criteria to ensure quality and stable IT firm's participation/ Request MoRD to consider ISO 9001 OR CMMi Level 3 or above certification for software design and development.	The Firm should have a valid ISO (9001) OR CMMi Level 3 and above certification for software design and development.

10	Form-VII Page-14	we shall be ready to deploy the same in MoRD in 3 months post award of contract	We are assuming 3 month is specified for Pilot, Please confirm if our understanding is correct.	Yes
11	Para 2 (7) Page-2	MoRD may arrange its own data center, in that case eKSP must assist MoRD in assessing the options	Please provide more details on departments' expectations from vendor on this.	At the RFP stage, the bidders may be required to propose data centre(s) for hosting eKaushal System. However, MoRD may wish to host eKaushal System at NIC or any other data centre and in that case, Vendor will be required to assist MoRD.
12	Para 4 (IX) Page 5	The Firm or its associate firm for this assignment should have an IT application software readily configurable as per the requirements and features described in this REOI/ ToR and the firm should be ready to deploy the same in MoRD in 3 months post award of contract.	We would request you to change the clause as "The software company should have designed and developed a similar Application Software which should cater the major portion of requirement of the modules mentioned in the EOI."	No change in REOI terms.
13	Para 5 Page 5 of REOI	Conflict of Interest		In addition, bidders may please note that "The bidder including its associate firm, if any, proposed for this assignment should not have an existing business relationship with Rural Skills Division, MoRD, in DDU GKY program which may give rise to potential conflict of interest as eKaushal Service Provider. MoRD will assess EOIs and exclude such bidders from shortlisting process if there is found to be any potential conflict of interest. Bidders are advised to assess this aspect before submitting their EOI.